



## **Regal Precision Engineers (Colne) Ltd**

### **Counterfeit Parts Policy**

#### **1. Policy Overview.**

It is the policy of Regal Precision Engineers (Colne) Ltd to conduct all business activities in compliance with the rules and regulations applicable to our industry and the laws in the countries in which the company operates. In all cases, our business activities are conducted to the highest ethical standards. The integrity of our quality management system and our employees is paramount to our commitment to maintaining the highest standard of business practice and Regal Precisions reputation.

#### **2. Counterfeit products.**

There is increased evidence that the number of counterfeit components / materials within the marketplace is rising. Counterfeit components / materials are defined as being those that are misrepresented in their origins or quality, we understand the potential for this situation.

#### **3. Prevention Policy.**

The company's Counterfeit Prevention Policy is based on having a secure supply chain. This is the most effective method of preventing counterfeit components entering the industry. Regal Precision operate an in-depth approved supplier list with assessments carried out and approved status recorded and monitored. Regal Precision has a network of AS and ISO approved distributors who are annually audited by third party auditors.

#### **4. Suppliers.**

Regal Precision only use audited and proven suppliers for purchases of raw materials and components. These materials are verified on receipt and held in secure storage. The company maintains a quality system accredited to AS/EN 9100 & AS/EN 9120.

## **5. Batch Traceability.**

Regal Precision products show batch codes on the packaging. The batch code enables the original component, and any sub-component, to be traced back to their origin.

## **6. Obsolete products.**

Obsolete products and expired products are removed from Regal's batch system and destroyed. These products are never sold on to brokers or non-franchised distributors who specialise in redundant parts. Regal Precision does not support the gray market.

## **8. Encountering Counterfeit Products.**

If Regal Precision discovers counterfeit parts / materials, those materials will be quarantined, and an investigation will be undertaken to discover the source. Full details of the infringement will be reported to the appropriate government trading standards agency for criminal investigation.

If a Regal Precision customer believes they may have discovered counterfeit materials they are to quarantine the goods, contact Regal Precision, and make their concerns known. The customer is advised to report the incident to the appropriate government trading standards agency, if appropriate.